Installation Guide – Message Manager SMS PC Access Ver.0.3

A) Installation Guide for new user

Please go to below website for file download

<u>www.pccwmobile.com</u> > For Your Business > Mobility Solutions > SMS Solution > Information Download > SMS PC Access software client > <u>Download Now</u>

Step 1 - Save file	Step 2 - Double click download file > select unzip
	folder location
File Download Image: Simple constraints file? Image: Do you want to open or save this file? Image: Simple constraints file?	folder location
Select saving the PC Access file on the Desktop	Unzip the file to the Desktop
Step 3 - Type in password to unzip file	Step 4 - Double click to Run the installation file
WinZip Self-Extractor - Password Image: Construction of the self-extracting Zip file is password protected. Please type the password: Image: Construction of the self-extraction of	SmsPcAccess_v1.0.49 E Message Manager - SMS PC Access - InstallShield Wizard for Message Manager - SMS PC Access The InstallShield(R) Wizard will allow you to modify, repair, or remove Message Manager - SMS PC Access. To continue, dick Next.
Forget password, please call our CS hotline 2888 7733	Follow the installation wizard and it will guide you through
Step 5 - Read the license agreement carefully accept	Step 6 - Input the user name organization and
the terms and click "Next"	choose whether to install





🖟 Message Manager - SMS PC Access - InstallShield Wizard 🛛 🛛 🔀	🛃 Message Manager - SMS PC Access - InstallShield Wizard
License Agreement	Customer Information
Please read the following license agreement carefully.	Please enter your information.
PCCW mobile screep to grant to Clustomer a ligence to use the application software	User Name:
(Message Manager - SMS PC Access) upon the following terms and conditions:	User
 It is a non-exclusive, revocable, royalty-free and one-time licence only. The licence shall be used for the sole purpose of subscribing and enjoying Message 	Organization:
Manager service 2. Customer shall not demonstrate conv. sell recell disassemble modify	Organization
decompile or reverse engineer the application software or any portion thereof for	
3. PCCW mobile may at any time with or without notice revoke the licence upon	
occurrence of any of the following events: (i) Customer ceases to be PCCW mobile's subscriber / customer;	Install this application for:
I accept the terms in the license agreement Print	Only for me (Ken)
O I do not accept the terms in the license agreement	
InstallShield	InstallShield
<pre></pre>	< Back Next > Cancel
Step 7 - Confirm the installation details, click "Install"	Step 8 - The wizard will then show the progress of the
to continue.	installation.
😽 Message Manager - SMS PC Access - InstallShield Wizard	醇 Message Manager - SMS PC Access - InstallShield Wizard 📃 🗌 🗙
Ready to Install the Program	Installing Message Manager - SM5 PC Access
	The program reactures you selected are being installed.
If you want to review or change any of your installation settings, click Back. Click Cancel to exit the wizard.	Please wait while the InstallShield Wizard Installs Message Manager - SMS PC Access. This may take several minutes.
Current Settings:	- Status:
Setup Type:	
Typical	
Destination Folder:	
Licer Information:	
Name: User	
Company: Organization	
InstallShield	InstallShield
< Back (Install) Cancel	< Back Next > Cancel
Step 9 - After the installation is completed, the	Step 10 - Start up by selecting "Message Manager –
following screen will appear.	SMS PC Access"
🕼 Message Manager - SMS PC Access - InstallShield Wizard	
InstallShield Wizard Completed	
	6
The InstallShield Wizard has successfully installed Message	7
Manager - SMS PC Access. Click Finish to exit the wizard.	Message
	Manager -
	SAIGINC
A CONTRACTOR OF THE OWNER OWNER OF THE OWNER OWNE	ABRESS
And a second	Message Manager – SMS PC Access
< Back Finish Cancel	
E	nd

HKT_{Here To}Serve



	FAQ		
Con	nectivity related		
Q1	 If I need to use IP address to connect to SMS PC Access server, I want how can I do? Try any of the following solutions: Contact your IT support and ask them to adjust the setting of the our domain name (pcaccess.pccwmobile.com). Inside Windows host file (the location differs according to your W the IP address with our domain name (pcaccess.pccwmobile.com) 	to use HTTPS for a security measure, DNS server to map the IP address with Windows version), add an entry to map n).	
Q2	Program failed due to no Internet connection, what should be configured	in Proxy settings?	
	Normally, just using the default setting for the Connection Setting	💕 Connection Setting	
	which just the same as the IE's setting will be okay; Or you may ask		
	your network administrator to allow your PC to have direct connection	Default (Same as browcar setting)	
	Setting: Or just consult your network administrator for the proxy server	ODirect Connection	
	settings if it is different from the IE's setting.	O Through Proxy Server	
		IP Address Port 0	
		Test Connection Save Cancel	
Insta	allation related		
Q3	After upgrading the SMS PC Access, an error showing "Failed to load	control" appeared when I logged in	
	again, what should I do?		
	Please try to restart your machine as some of the file may be locked dur	and installation and this could solve the	
Q4	What is the unzip password?		
	Please call our 24 hrs CS hotline at 2888 7733		
Q5	When start up the application and it prompts "Connection to server failed"	,	
~~	Make sure your account has sufficient privilege to modify files to the	application's installation path, default	
	"C:\Program Files\PCCW mobile Message Manager - SMS PC Access"	Contact your system administrator to	
	grant the right.		
Lang	guage related		
Q6	I am using English Windows XP and the default language (local) is Er	nglish, I found that Chinese characters	
	This is a limitation of the application, however, the Chinese characters were not able to display on the list only		
the sending of SMS and reading them on detail pane were not affected. If possible, please change the default			
	language (locale) to Chinese.		





B) Upgrade Guide for existing user

Step 1 - Login to system	Step 2 - Click "update" to continue.	
Message Manager - SMS PC Access	Message Manager - SMS PC Access	×
PCCW PCCW mobile"		le
	The following updates are available	
Linemanna Litet	Message Manager - SMS PC Access	
Osemarne i test		
Password *******		
	Do you want to update now?	
Connection Setting OK Exit	Update Cancel	
Stop 2 The undete will be devenloaded places weit	Step 4 - Verify undate	
until successful message show up	Login to the system go to Setting $>$ About check t	tho
until successful message show up	Login to the system, go to Setting > About, check t version of the software.	the
until successful message show up	Login to the system, go to Setting > About, check to version of the software.	the III
until successful message show up	Login to the system, go to Setting > About, check to version of the software.	the
Step 3 – The update will be downloaded, please wait until successful message show up Message Manager - SMS PC Access PCCW*	Login to the system, go to Setting > About, check to version of the software.	the
Step 3 – The update will be downloaded, please wait until successful message show up Image: - SMS PC Access Image: - SMS PC Access Downloading files Message Manager - SMS PC Access	Login to the system, go to Setting > About, check to version of the software.	
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